

## **Competencies for the Profession of Volunteer Administration**

- Vision
- Knowledge of Trends
- Strategic Planning
- Research & Analysis
- Human Resources
- Adaptation of Change
- Inclusion & Diversity
- Information & Communication Technology
- Marketing & PR
- Risk Management Assessment
- Conflict Resolution
- Understanding Legislative Requirements
- Political Acumen/Savvy
- Public Policy – Public Action

Competencies were developed through the National Learning Institute (NLI) which through a practitioner driven process from a cross section of the sector. These competencies were derived from Aspirations & Alignment, Strategies & Resources, Relationships, and Complexity.